Regarding recovery of outstanding bills of WLL which was provided to field staff as maintenance tools, but in many circles (specially Bihar, Maharashtra) the outstanding amount of WLL bills are being recovered from retired employee's retirement benefits. The NFTE raised this issue at appropriate level of Corporate Office(TF-05, Dated 23-03-2017) for which corporate office has replied as follows:

Kindly refer your letter no. TF-05 dated 23-03-2017 on the above subject addressed to GM (Admin) BSNL C.O ND. In this regard it is requested to submit a copy of letter of recovery/ statement etc issued by the competent authority in respect of non-executive officials being recovered from their retirement benefits for reference and further necessary action by this office.

The orders in this regard are very clear. As per the circular #12/2005-PHA dated 10th Oct,2005, Para (v) provides that : These WLL (LM) service connections should be treated as maintenance tool and whenever the outdoor phone mechanic goes on leave or is posted inside the exchange , the WLL service telephone should invariably be handed over to the next incumbent.

In view of above order raising of bills of WLL(LM) service connections does not arise.

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